



COMPLAINT REGISTRATION – FORM

NAME:

PHONE NUMBER:

ARE YOU A RESIDENT OF MOYNE SHIRE COUNCIL:

- Yes
- No

PLEASE SELECT YOUR AGE RANGE:

- 18 – 29
- 30 – 39
- 40 – 49
- 50 – 59
- 60 – 69
- 70 +

HOW WOULD YOU DESCRIBE YOUR GENDER?

- Female
- Male
- Non-Binary

WHAT IS YOUR POSTCODE:

HOW WOULD YOU DESCRIBE YOUR CULTURAL IDENTITY?

Australian
Aboriginal / Torres Strait
Other... Please describe

DO YOU HAVE ACCESSIBILITY REQUIREMENTS?

- Yes
- No



WOULD YOU LIKE TO BE INFORMED OF THE OUTCOME OF YOUR COMPLAINT?

- Yes
- No

PLEASE PROVIDE A DESCRIPTION OF YOUR COMPLAINT:

(E.g.: Nature of complaint, date, time, any prior dealings with Council regarding this complaint. Attach separate sheet if necessary)

PLEASE OUTLINE ACTIONS YOU WOULD LIKE TAKEN IN ADDRESSING THIS COMPLAINT?

PLEASE LIST SUPPORTING DOCUMENTATION SUPPLIED WITH THIS COMPLAINT.

(Copies will be taken and the originals returned to you)

Complainant Signature: _____

Date: _____

Council Representative: _____

Do you consent to the use of your information as set out in our Privacy Collection Notice (below)?

- Yes No



Privacy Collection Notice

Moyne Shire Council is collecting your information for the purpose of dealing with a complaint made to Council under the Local Government Act 2020. A Complaints Policy objective is to resolve complaints in an effective, fair, respectful and professional manner by investigating ways we can improve our programs and services to better the lives of all Victorians by taking necessary and proportionate action towards achieving gender equality. Under the Gender Equality Act 2020 we will assess ways this can be implemented through our programs or services. Your information will be used for the purposes of informing complaints reporting that will be de-identified to assess where Moyne Shire Council may need to review policies, programs and services that have a direct and significant impact on Moyne community. You can view information about how your data will be handled <https://www.moyne.vic.gov.au/Your-Council/Privacy>

Moyne Shire Council can be contacted on 1300 656 564 or moyne@moyne.vic.gov.au for further information or to access your information. If you choose not to consent to the use of your information, Moyne Shire Council will not be able to properly assess the state and nature of gender inequality in the community and any disadvantage or discrimination that a person may experience on the basis of the data we are collecting.