



# Kerbside Waste Collection – Frequently Asked Questions

Four Seasons Waste have been contracted to collect kerbside waste on behalf of Moyne Shire Council since 2010. Council have introduced kitchen caddies and biodegradable liners to divert more food waste from landfill, and also expanded the service to seven previously unserved communities, making efficient, convenient waste disposal available to more residents.

## **Who's currently getting a residential kerbside service?**

In July 2016 Moyne Shire Council extended its residential kerbside bin collection service to Caramut, Chatsworth, Framlingham, Hexham, Nullawarre, Peterborough and Woorndoo. The service is compulsory for residential properties within these township, and residential zones.

Council regularly considers requests for expansion of the collection area for residential kerbside waste collection to cover more townships and the routes between. Residents who think that they may be along collection routes are encouraged to contact Council to enquire about accessing the service.

## **I operate a commercial or industrial business in Moyne. Can I receive a kerbside service?**

Yes. However, Council's kerbside waste service is designed to meet the requirements of the average residential property within the municipality and may not meet the requirements of commercial or industrial businesses.

## **Where do I place my bins out for collection?**

All bins should be placed with the opening of the bins facing the road. Bins should be 1 metre apart and ½ a metre from the kerbside drain edge. If there is no kerbside drain edge, bins should be placed approximately 1 metre off the road edge in a visible location.

## **When will my bins get emptied?**

Refer to the collection calendar, council website or contact Council for information specific to where you live.

## **I don't need a green-lidded FOGO bin. Can I opt out?**

No, the FOGO (Food Organics Garden Organics) bin is an integral part of the service package. It can be used for lawn clippings, garden prunings and all kitchen scraps. Refer to waste collection guide for more details.

## **Can I use the FOGO bin for food scraps?**

Yes. We want you to do this. The waste collection guide explains what can be put into the FOGO bin.

## **Why have I received a kitchen caddie?**

Results from a Waste Services Survey in 2016 showed that only 35% of respondents use their green-lidded FOGO bin to dispose of vegetable scraps and only 10% for meat and fish scraps. These food organic wastes are able to be added to the existing green-lidded FOGO bin and composted – substantially reducing the amount of waste going to landfill. This reduces greenhouse gases and enables these wastes to be composted and used as a resource. Residents are encouraged to utilise the biodegradable green liner bags provided with the kitchen caddie to reduce spills and

smells from food waste. The green liners bags can go into the green-lidded FOGO bin.

**Will the caddies and liners cost me more?**

No. The waste collection contractor will provide kitchen caddies and liners as part of the service over the next 5 years.

**What if I run out of biodegradable green liner bags?**

Residents will receive 150 biodegradable green liner bags each year to use with their kitchen caddie. This averages out to using one every 2-3 days. If residents require more than the allocated amount, they will be able to purchase biodegradable green liner bags from all Moyne Shire Waste Facilities or customer service centres. Residents are only to use **bio**-degradable green liner bags when disposing of food waste into the green-lidded FOGO bin. The **bio**-degradable green liners breakdown in the composting process. Using plastic bags, including 'degradable plastic bags' will contaminate the material and take up to 1000 years to break down in landfill.

**What am I going to be charged for this service?**

The 2018-19 Kerbside Collection Service Charge to residents for this service is \$347.90, along with a State Government Landfill Levy of \$13.10.

**Can I order extra bins for my property?**

Yes, extra bins can be ordered as long as you have the full service already. 120L Garbage bin = \$256; 240L Recycling bin = \$102; 240L FOGO bin = \$102

**Will I have to pay for the bins?**

No - bins are provided as part of the service, however they remain the property of the Moyne Shire Council. All lost or stolen bins will require a statutory declaration and incur a replacement fee. All damaged bins should be reported to the Moyne Shire Council for repairs and may incur a repair fee.

**Should I keep recycling despite news of a "recycling crisis" in Australia?**

Yes, please keep recycling as per the waste information guide, Council website or contact Council.

By recycling you are allowing used waste materials to be given another opportunity to be turned into something useful. The cost of recycling has increased, however it is around half the price to recycle than to send the material to landfill.

**Why does recycling and sorting FOGO waste matter?**

By sorting your waste materials and placing the correct materials in your kerbside bins, you are doing your part for the bigger system. This helps create better-recycled and composted products. If there is too much contamination in the bins, Council will have to pay more as a result and these costs will likely be passed on to ratepayers.

**Who do I contact for further information?**

Sam Rudolph, Waste Management Officer Moyne Shire Council  
Phone 5568 0564 or email [srudolph@moyne.vic.gov.au](mailto:srudolph@moyne.vic.gov.au)

More recycling and waste details can be found on our website:

<http://www.moyne.vic.gov.au/Your-Property/Recycling-and-Waste>