



## Media Release Thursday, 21 July 2016

Results from Moyne Shire Council's 2016 Waste Collection Survey reveal the vast majority of existing customers are happy with their waste collection service.

The survey also indicates that residents of Caramut, Chatsworth, Framlingham, Hexham, Nullawarre, Woorndoo, and Peterborough are keen to have kerbside collections extended to their communities.

Moyne Shire Mayor, Cr Colin Ryan said that over 2000 people responded to the survey as council develops a new waste kerbside collection contract to start in July 2017.

"Council wanted to hear from residents so that we can enhance the kerbside waste collection service and cut the amount of waste disposed of to landfill to provide a more efficient, and cost effective service.

"Residents have had their say and the result is clear: they are happy with the current three bin service.

"It's also obvious from the results that there are many residents who want the service extended to their communities as long as it is cost neutral."

Survey results show:

- More than 95% of existing customers were satisfied with the existing three bin kerbside collection system, with over 50% very satisfied;
- 82% of existing customers consider kerbside recycling services to be very important
- 80% of existing customers expressed a positive satisfaction towards council's overall current waste services which includes transfer stations, landfill, as well as kerbside collections.
- 75% of prospective customers supported the introduction of kerbside services however, nearly half indicated their support was conditional on the service being cost neutral.

A comparison of costs to dispose of waste and recycling, at transfer stations indicates that at the current kerbside service charge it would be cheaper for new customers to use the kerbside service rather than dispose of waste at a transfer station.



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It costs an average of \$7 per week or \$364 per year to dispose of one 240L garbage bin and some recyclables fortnightly at a transfer station, whereas the current kerbside services charge is \$6.20 per week or \$319 per annum.

Council will vote on strategic options resulting from the 2016 Waste Collection Survey at its July meeting.

**-ENDS-**



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